* As the car wash center owner, I want to check the center’s monthly profit statements so that I can perform my budgeting plans easily.
* As the car wash center owner, I want to check the center’s equipment status so that I can replace them within 1 week after they are broken.
* As the car wash center owner, I want to see my employee user profiles so that I can identify them and understand their career backgrounds.
* As an app admin, I want to be able to choose to hide customer reviews so that I can prevent indecent and inappropriate car wash center reviews.
* As an app admin, I want to manage customer reservations so that I can communicate the center’s availability with the customers.
* As an app admin, I want to be able to contact the customer directly so that I can deliver urgent notices to a target customer immediately.
* As an app admin, I want to be able to track frequent customers so that I can provide exclusive promotions for customers who frequent the car wash center.
* As a customer, I want to make a reservation to the car wash center so that I don’t need to worry about the availability of the car wash center when I go there.
* As a customer, I want to be able to give a review to the car wash center so that I can improve the car wash center’s reputation.
* As a customer, I want to keep a record of the reservation made so that I can refer back to it when I forgot about the reservation details.